

# BULLETIN

## Industry Divisions



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**Reference No:** Commercial Tenancy/ir-2-21

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Dear Members

The Victorian Government introduced the [Commercial Tenancy Relief Scheme](#) (the Scheme) in 2020 to relieve financial hardship faced by commercial tenants and landlords as a result of coronavirus.

VACC would like to advise members that the Scheme will **officially close on 28 March 2021**. After this date, repayments will recommence.

Businesses will still be able to utilise the services of the Victorian Small Business Commission (VSBC) to assist with tenancy related mediation/dispute resolution after the 28 March date. There is no cost for this service.

VSBC is advising tenants and landlords to be proactive now, in the lead up to the Scheme closing, recommending discussing any matters between parties to ensure clarity of rights and responsibilities.

### **What happens if your dispute is not resolved at mediation?**

If mediation takes place and a dispute is not resolved, the VSBC can issue a certificate stating that alternative dispute resolution has been attempted but has been unsuccessful. This certificate can then be taken to court or the Victorian Civil and Administrative Tribunal (VCAT).

Should members have any questions regarding the Scheme, VACC advises businesses to contact the VSBC directly via

Ph: 13 VSBC (13 8722)

Email: [enquiries@vsbc.vic.gov.au](mailto:enquiries@vsbc.vic.gov.au)

A list of Frequently Asked Questions is available [HERE](#).

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